

There's a package for every need...

The **OpenGeo Suite** brings together the OpenGeo Architecture into a single, easy-to-install integrated software package. It is the fastest way to get your geospatial information on the web, leveraging the power of best of breed open source geospatial software, and adding key components that simplify and enhance the user experience.

Basic

A complete, supported web mapping platform available on small configurations of one or two CPUs. Basic Level is designed for organizations that are publishing data from basic geospatial formats such as Shapefiles, and that are largely self-sufficient with minimal support requirements, generally serving a limited number of users or geographic area. Basic Edition includes the most-recently available, enhanced, tested, integrated, documented and supported versions.

Professional

A complete, supported web mapping platform available for mid-size configurations of up to four CPUs. Professional Level is designed for organizations supporting a number of users on geospatial applications that connect to existing geodatabases, including Oracle, ArcSDE, SQL Server and PostGIS. Professional Edition handles greater production-level support requirements and configurations than the Basic Edition.

Annual License Price: Annual OpenGeo Suite Enterprise price. Three year term licenses at discount rate are also available.

Service Hours: Hours provided by our experts to strategically improve the capabilities of the OpenGeo Suite in the direction you desire.

Supported CPUs: CPUs are defined per socket.

Training Days: Number training days per person at OpenGeo's office. For example, "2 days" would be one person for two days or two people for a single day. Onsite trainings take place on the client's premises, with up to 8 participants.

Bug Fixes: Bugs are inappropriate behavior in the software, as determined by OpenGeo.

Clustering Support: Support for installations with multiple servers, fail-over and replication.

Core Project Support: Every OpenGeo Suite support contract includes support for all the core projects of the Suite: GeoServer, OpenLayers, PostGIS, GeoWebCache, GeoExt.

Oracle Support: Support (bug fixes, configuration assistance, etc) for running the OpenGeo Suite on top of an Oracle database.

SQL Server Support: Support (bug fixes, configuration assistance, etc) for running the OpenGeo Suite on top of a Microsoft SQL Server database.

ArcSDE Support: Support (bug fixes, configuration assistance, etc) for running the OpenGeo Suite on top of an ArcSDE database.

Platform

A complete, supported web mapping platform for larger configurations of up to thirty-two CPUs. Platform Level is designed for organizations providing core geospatial web services to a variety of applications and users. Their requirements often include complex enterprise configurations, production-level security and clustering support requirements. Platform Edition contains our highest level of support to run services that must scale seamlessly and reliably serve mission-critical applications.

Strategic

A complete, supported web mapping platform on configurations of up to thirty-two CPUs. Strategic Level is designed for organizations that require control over the future of their geospatial infrastructure. Strategic clients partner with OpenGeo, ensuring our open source software meets their unique needs. Strategic Edition contains additional support and directed core developer hours that give them insight into and influence over the roadmap of the OpenGeo Suite.

Distribution: All Enterprise levels can access WAR versions of The OpenGeo Suite, for production deployments and upgrades. Platform and higher also can get EAR versions tested for their deployment, by request.

Supported Java Web Containers: The OpenGeo Suite is tested and certified to run on different container set ups. Platform level supports a wider variety of containers, and Strategic clients will have a dedicated QA test cycle for their production environment.

Enterprise Security: Contact us about your specific security needs.

E-mail Support: E-Mail support@opengeo.org and receive a prompt reply.

Phone Support: Phone our support line and speak directly to us.

Maximum Response Time: Maximum elapsed time between OpenGeo receiving a support request and client receiving a follow-up contact.






Discount Services Rate: Discount for purchase of additional OpenGeo professional services.

Contact Hours: Business hours are 9:00-17:00 Eastern Time, Monday to Friday, excluding U.S. holidays.

24x7: For an additional fee higher levels can obtain support 24 hours a day, seven days a week.

Authorized Customer Contacts: The number of named people who can access OpenGeo support.

Performance Tuning: An OpenGeo expert examines the production installation and makes recommendations on configuration and performance tuning to increase the efficiency of the OpenGeo Suite.

 OPENGEO SUITE	Basic Edition	Professional Edition	Platform Edition	Strategic Edition
Annual License Price	\$8,000	\$16,000	\$44,000	\$98,000
Core Project Support	 PostGIS  GeoSERVER  GeoWebCACHE  OpenLAYERS  GeoEXT			
Supported CPUs	2	Up to 4	Up to 32	Up to 32
Included Training Days	0	2	9 (or one 2-day onsite training)	4-day onsite custom training
Bug Fixes	Unlimited	Unlimited	Unlimited	Unlimited
Core Service Hours	0	0	0	350
Supported Java Web Cointainers	Tomcat, Jetty	Tomcat, Jetty	Tomcat, Jetty, JBoss, WebLogic, WebSphere, Glassfish, OC4J	Any
Oracle Support	No	Yes	Yes	Yes
SQL Server Support	No	Yes	Yes	Yes
ArcSDE Support	No	Yes	Yes	Yes
Enterprise Security	No	Yes	Yes	Yes
Clustering Support	No	Yes	Yes	Yes
Distribution	Installers and WAR distributions	Installers and WAR distributions	Installers, WAR, and EAR distributions	Installers, WAR, and EAR distributions
Discount Services Rate	10% off	20% off	30% off	40% off
Maximum Response Time	2 days	1 day	4 hours	2 hours (for top severity, 4 for others)
E-mail Support	Yes	Yes	Yes	Yes
Phone Support	No	Yes	Yes	Yes
Contact Hours	Business hours	Business hours	Business hours	Business hours
24x7 Support	No	Additional fee	Additional fee	Additional fee
Authorized Customer Contacts	1	1	2	4
Performance Tuning per Year	0	0	1	1